

Synchronous vs. Asynchronous Scribes

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Telescribe

- A scribe who is not physically with the physician during the patient encounter.

Telescribe Benefits

- Retain well-trained staff
- Work-life balance opportunity
- Efficiency/space limitations in examination room
- Only able to scribe—not getting pulled

Telescribe Drawbacks

- Changes in workflow
- Unable to fill in gaps in office staff
- Scribe burnout/lack of advancement opportunities

Technical Requirements

- VPN/secured internet connection
- HIPPA Compliant messaging/call system (Teams, Skype for Business)
- Strong WIFI
- Limited external electronics (Bluetooth interference)
- Bluetooth enabled earbud

Synchronous vs Asynchronous Scribing

- Synchronous
 - Scribe at same time as patient encounter
- Asynchronous
 - Scribe before/after patient encounter

Synchronous

- New patients
- Follow up examinations
- Real-time scribing; follow up

Asynchronous

- Injection-only type visits
 - Record voice note
 - Send instant message (via TEAMS) with results and follow up\
 - Allows downtime to be used more efficiently

Cases
